

Good Faith Estimate

All clients receiving clinical psychotherapy services from Katherine Mahan, LPC, NCC have a right to receive a Good Faith Estimate (GFE) per federal law (No Surprises Act), effective January 1, 2022.

A GFE explains how much you can reasonably expect to pay for your medical services. The estimate is created based upon the information known at the time the estimate is first created. It does not include unknown or unexpected costs that may arise during treatment. It is possible you may incur more charges than the estimate enumerates if complications or special circumstances arise. In this event, federal law allows you to dispute (appeal) the bill.

If you are billed charges that exceed the GFE by more than \$400, please contact Katherine Mahan, LPC, NCC directly. You can ask to update the bill to match the GFE, negotiate an alternate fee, or ask about financial assistance.

You also have the right to initiate a dispute resolution process with the U.S. Department of Health and Human Services (HHS). There is a \$25 fee for this process. If you choose to use the dispute resolution process, you must start this process within 120 calendar days from the date on the original bill. If the dispute-reviewing agency agrees with you, you will be responsible for the amount provided on your GFE. If the agency disagrees with the dispute and agrees with the fees that exceed the GFE, you will have to pay the higher amount charged.

To learn more, visit www.cms.gov/nosurprises, email FederalPPDRQuestions@cms.hhs.gov, or call HHS at 800.368.1019.

Schedule of Professional Fees

Your estimate is not a contract. You are not obligated to receive services from Katherine Mahan, LPC, NCC, and she can provide you with alternative referrals at your request at any time.

Initial Evaluation (60 minutes): \$175

Follow-Up Sessions (45-50 minutes): \$140

Telephone calls greater than 5 minutes will be billed at a prorated rate of \$175 per hour. This includes phone calls with the client, other providers, insurance companies, family members, treatment facilities, etc. Fees will be charged to the credit card kept on file.

Paperwork/Letters: All forms, letters, or other paperwork requested by the client will be assessed a base fee of \$50, and any time above 15 minutes will be billed at a prorated rate of \$175 per hour. Paperwork may take up to 10 business days to complete. etc. Fees will be charged to the credit card kept on file.

Legal-related Services: All services related to legal proceedings will be assessed at \$300 per hour (including but not limited to court testimony, depositions, legal conferences, preparations of reports, travel, waiting time, and record review). Unless otherwise arranged, estimated fees are due five days in advance of a court or deposition appearance, and any balance is due within 48 hours after. etc. Fees will be charged to the credit card kept on file.

Please note that all rates are reviewed and automatically increased on the first of January annually.